Truly agent-oriented coupling of an activity-based demand generation with a multi-agent traffic simulation

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ABSTRACT

The typical method to couple activity-based demand generation (ABDG) and dynamic traffic assignment (DTA) are time-dependent origin destination matrices. With that coupling method, the individual traveler's information gets lost. Delays at one trip do not affect later trips.

It is, however, possible to retain the full agent information from the ABDG by writing out all agents' "plans", instead of the OD matrix. A plan is a sequence of activities, connected by trips. Since that information is typically already available inside the ABDG, this is fairly easy to achieve.

MATSim takes such plans as input. It iterates between the traffic flow simulation (sometimes called network loading) and the behavioral modules. The currently implemented behavioral modules are route finding, and time adjustment. Activity re-sequencing or activity dropping are conceptually clear but not yet implemented. Such a system will react to a time-dependent toll by possibly re-arranging the complete day; in consequence, it goes far beyond DTA (which just does route adaptation).

Our paper will report the status of our current Berlin implementation. The initial plans are taken from an ABDG, originally developed by Kutter; to our knowledge, this is the first time that traveler-based information (and not just OD matrices) is taken from an ABDG and used in a multi-agent simulation. The simulation results are compared against real world traffic counts from about 100 measurement stations.

INTRODUCTION

The arguably most advanced state-of-the-practice method for transport forecasting consists of the following three pieces:

- The process starts with an activity-based demand generation (ABDG). These do typically start from a synthetic population (*I*), and then add, to every potential traveler in the synthetic population, status (work/school/other), full activity patterns, activity locations, activity times, and possibly mode choice. Other sequences to add these elements are possible, and some or all of them may be generated jointly. Examples of practical applications of activity-based models can be found in San Francisco (*2*), Portland/Oregon (*3*), Florida (*4*), Toronto (*5*), or The Netherlands (*6*, 7). The typical outputs of an ABDG are time-dependent, e.g. hourly, origin-destination (OD) matrices
- These hourly OD matrices are then taken and fed into a dynamic traffic assignment (DTA). A DTA assigns routes to time-dependent OD flows such that the routes in conjunction with their resulting traffic pattern fulfill some pre-defined criterion. For example, the routes may fulfill a Nash Equilibrium, meaning that at no time-of-day any OD flow can find a faster path then those that are already used. An often-used alternative criterion is a time-dependent Stochastic User Equilibrium (SUE), meaning that each OD flow is distributed across possible routes following a pre-specified distribution function at each point in time. The typical way to solve the DTA problem is to use iterations between a router and a traffic simulation (also called network loading algorithm). Flows on routes that do not fulfill the pre-specified criterion are slowly adjusted into the right direction. The iterations stop when no more adjustments are necessary, i.e. when the iterations have reached a fixed point (8). Examples of DTA projects are Dynasmart (9), Dynamit (10), or a dynamic version of Visum (11).
- In order to close the feedback loop, spatial impedances often in the form of inter-zonal travel times are fed back from the DTA to the ABDG, and the feedback is iterated until a self-consistent solution is found. Although this feedback has been postulated a long time ago (12), it is, to our knowledge, usually implemented manually by the analyst, i.e. the analyst manually goes back and forth between ABDG and DTA until the solution is satisfying.

Unfortunately, this approach of coupling the ABDG and the DTA via OD matrices / link travel times can have several disadvantages:

- If a traveler is delayed in the morning, this may have temporal repercussions throughout the whole day. Such an effect is not picked up when travelers are converted into OD-streams. In fact, even when feeding back 15-minute-averaged link travel times, the resulting travel time map can be highly distorted (13).
- The traffic may have temporal patterns that go beyond hourly resolution (e.g. in reaction to a time-dependent toll). Hourly OD matrices cannot pick up such effects.
- When tolls are charged on certain links, the routing decision may depend on the travelers' attributes, e.g. on income and/or on time pressure given by activities later during the day. Access to such information gets lost through the OD matrix.
- Some "higher level" decisions, such as mode choice or secondary activity location choice, may depend on relatively small details of the trip, such as walking distance to the public transit stop. Alternatively, mode choice may depend on one element of a complete tour, such as one location being not reachable by public transit. Such effects are straightforward to include when the DTA still knows about individual agents, but are impossible to pick up once travelers are aggregated into OD matrices.

In contrast, multi-agent simulations (MASim) of traffic process information about individual travelers at every level. Every modeled agent is assigned at least one "plan", a series of activities and connecting trips. The plan is made complete step by step by behavioral modules, inserting, say, activity patterns, activity locations, a mode choice decision, and finally precise routes and times. Since these processes occur in the travelers' heads, we call this the "mental layer" of the MASim. Once all plans are complete, they are submitted to the traffic flow simulation, which attempts to execute them as faithfully as possible, given physical constraints caused by the system or by other travelers (e.g. congestion). Since the traffic flow simulation models physical processes, we call this the "physical layer" of the MASim. The distinction between the physical and the mental layer is taken from Multi-Agent Systems (14).

During the traffic flow simulation, the performance of every agent is recorded, e.g. by noting departure and arrival times at activity locations. From that performance information, the score (e.g. utility) of every plan is computed. During repeated iterations between the mental and the physical layer, every agent attempts to modify its plan so that it obtains a larger score. The choice dimensions along which the agents can learn are configurable. In

this way, the simulation system can emulate dynamic traffic assignment (by only allowing the routes to adapt), or it can, say, simulate a system where agents' residences, status, and primary activity locations are fixed, but everything else (secondary activity types and locations, mode, route, time scheduling) is adapted. Similarly, the scoring function is configurable, its only requirement being that it needs to allow to rank plans. In this way, not only standard utility functions (15) but also, say, prospect theory (16) can be included in a conceptually straightforward way.

An early attempt to use "true" agents that maintain their identity throughout the system (i.e. from the synthetic population generation through the activity-based demand generation and the router to the traffic flow simulation) was Transims (17). Its main shortcoming for a couple of years was that it was difficult to obtain and to use; now it is open source.

Another attempt to approach the problem is Metropolis (18). Metropolis uses *one single* OD matrix for the morning peak, and generates the temporal structure inside the DTA. That is, the time choice dimension is added to the route choice dimension inside the DTA.

Our own approach, MATSim (19), is based on Transims. It differs from Transims in several aspects, including: using *just one* hierarchical (XML) file format for the coupling between the behavioral modules (instead of several plain ASCII files); giving performance scores to full 24-hour plans based on the execution of those plans in the physical layer and using these scores for agent learning (instead of assuming that each new solution generated by a behavioral module is better than the solution before – an assumption that we found destructively invalid in certain situations (13)); and the use of a more lightweight, less data-hungry, and faster simulation of the physical layer – the queue simulation (20).

In order to start the learning iterations of any MASim for traffic, initial conditions are needed. The most reasonable initial condition is a set of agents (synthetic population), where every agent has at least one plan where at least those elements that are not supposed to adapt during the learning iterations are defined.

It makes sense to look if existing methods can provide initial conditions for a MASim. The first thing to consider here are OD matrices, since they are so abundant in the community. Indeed, it is straightforward to extract individual trips from OD matrices, and to generate for each trip a "pseudo"-agent, whose complete plan consists of that single trip. This means, however, that trips that in reality belong together, since they are executed by a single traveler throughout the course of a day, are now completely decoupled. Therefore, no consistent adaptation between these trips is possible (e.g. time choice, location choice, tours mode choice); the only things that can be sensibly modified within the MASim are the routes.

Generating complete agents' plans from OD matrices has also been tried, but is a complex and cumbersome process (21).

Fortunately, many implementations for ABDG (3, 4, 5, 6, 7, 22) internally use concepts that are much closer to agents, and aggregate the results to OD matrices as their final step. It does, therefore, make sense to investigate if it is possible to output some other information from the ABDG that is easier to use by the MATSim.

In this paper we describe the steps taken to transform the individuals' data from an existing ABDG into agents' plans. The ABDG is based on the Kutter-Model (also known as Berliner Personenverkehrs-Modell) (23, 24) for the region of Berlin, Germany. The plans are then used as input for our multi-agent traffic simulation MATSim (25). We will then compare the results of the simulation to real world data.

CREATING PLANS FROM ACTIVITY CHAINS

The Kutter-Model is a disaggregated, activity- and behavior-oriented traffic demand generation model. It simulates the traffic demand of person groups with homogenous behavior with the help of expectancy values (23, 24). This model is currently used to calculate daily OD-matrices for strategic planning, and was modified to output the internally used activity chains (26). The remainder of the paper describes how the ABDG data is used in our multi-agent simulation.

Each activity chain contains information about the start location (reference to a zone), up to four activities (limitation of the Kutter-Model), and the frequency of occurrence of the activity chain (see figure 1). The four activities are each described by their type, their location, and the transportation mode used to reach that location. Additionally, the activity chains are grouped, each group corresponding to one of 72 person groups with similar demographic attributes. The activity chains always end at the same place as where they start (tours), while all activities in between take place somewhere else. The sum of all frequencies corresponds to the total number of tours accomplished by the people in the study area. There is no special provision for people who perform more than one tour per day; this leads to problems, as we will see later.

As one can see, much information needed for agents' plans like activities and locations is available, with only the time information missing. In our simulation, time information is generated and optimized over several iterations by a special module (27). Initially, all activities are assigned a random activity duration within a range, where the range depends on the type of the activity. These random durations are replaced by more convenient durations during the iterations by the mentioned module. Our scoring algorithm (see next section) ensures that only activities with a configurable minimal duration are considered useful.

Based on the given description it seems possible to use all the information from the activity chains and transform them into agents' plans. This would work flawlessly if the frequency of occurrence of each activity chain were an integer value. However, they are floating-point numbers. This may work in assignments where frequencies are summed up on each link to get the total volume. However, in agent-simulations the smallest unit is an agent that cannot be split into two or more parts. Thus, a way had to be found to deal with the fractional frequencies of activity chains.

The input data from ABDG contains more than 7 million tours per day in our study area. More than 250 million different activity chains are used to describe the tours. There are, thus, many times more activity chains than there are tours, resulting in an average frequency per tour of far less than 1. This leads to problems when generating agents' plans from the activity chains: not every activity chain can be converted into a plan, but the frequencies of the activity chains must be considered to decide whether to use the data or not.

It was decided to use the following method: The tour frequencies are summed up one after the other. Every time the sum reaches 1.0 or any higher value, an agent with a plan based on the current activity chain is generated and the sum is reduced by 1.0. If the activity chains are in a random sequence (which we assume), then our method corresponds to a weighted random draw without replacement. Finally, over 7 million agents with each one plan assigned were generated, representing the 7 million tours undertaken by the people in the study area. As we will see later, it is quite important to note that the number of agents created does not represent the number of inhabitants in the area, but the number of tours performed in one day by the inhabitants. This means we have more agents in the simulation than there are in the real world, but the agents have shorter day plans than their real world counterparts.

MATSim, our multi-agent traffic simulation, is currently only able to simulate individual car traffic. Therefore, only agents using the car for transportation were considered for the simulation. Every trip starts and ends at a link in MATSim. However, many traditional DTA use demand on the level of traffic zones, and the corresponding ABDG, including the Kutter-Model, only generate demand on the level of traffic zones, too. Thus we had to assign links to activity locations, respectively to the location where trips start and end.

The following procedure was used to assign links to activity locations. In a first step, each activity is assigned a coordinate. In a second step, the nearest link to this coordinate is searched for and assigned to the activity. This 2-step procedure allows reusing the plans with different networks, as long as the coordinates are maintained. The coordinate is drawn randomly around the centroid of the traffic cell using polar coordinates. By randomly choosing an angle and randomly choosing the distance, the density around the center of the circle is higher than it is on the border of the circle. This corresponds to the different population densities in the center of a village and the rural areas. The maximal distance a point can be located away from the centroid is 0.7 times the distance from the centroid to the nearest neighbor. The factor 0.7 has proved to lead to a good coverage of the circle areas while keeping overlaps low.

SIMULATION AND SCORING

Once the agents' plans are available, the simulation process can start. MATSim (19, 25) iterates between the traffic flow simulation (physical layer; sometimes called network loading) and the behavioral modules (mental layer). The traffic flow simulation moves the agents through the network according to their plans and generates events (e.g. vehicle entered or left a link, agent departs or arrives at an activity location) from which travel times, travel speeds, link densities, and other characteristics can be calculated. At the end of an iteration, each plan is evaluated regarding how successful the agent was performing the (planned) activities, resulting in a score for the plan (28). Scoring a plan is a precondition so that agents learn and react toward congestions or tolling. Different plans can be compared and an agent can pick the one with the highest value. A higher score implies that the agent makes better use of its day.

As scoring function, the traditional utility function based on the Vickrey bottleneck model is used (29), but modified to be consistent with complete day plans. Scoring is based on events information from the physical layer. Performing an activity is rewarded, travel times and late arrival are punished. The overall equation is:

$$U_{plan} = \sum_{i} U_{act,i} + \sum_{i} U_{trav,i} + \sum_{i} U_{late,i}$$
(1)

We assume the utility of performing an activity as increasing logarithmically:

$$U_{act,i}(x) = \max \left[0, \alpha \cdot \ln \left(\frac{x}{t_0} \right) \right]$$
 (2)

where x is the duration that one spends at the activity. We take $\alpha = \beta_{dur} \cdot t^*$, where β_{dur} is uniformly the same for all activities (6 ϵ /h) and only t^* varies between activity types. With this formulation, t^* can be interpreted as a "typical" duration, and β_{dur} as the marginal utility at that typical duration:

$$\left. \frac{\partial U_{act,i}}{\partial x} \right|_{x=t^*} = \beta_{dur} \cdot t^* \cdot \frac{1}{t^*} = \beta_{dur} \tag{3}$$

 t_0 can be seen as a minimum duration of an activity, but is better interpreted as a priority: All other things being equal, activities with large t_0 are less likely to be dropped than activities with small t_0 (28).

The utilities of traveling and of being late are both seen as disutilities, which are linear in time:

$$U_{trav,i}(x) = \beta_{trav} \cdot x \tag{4}$$

(where x is the time spent traveling) and

$$U_{late,i}(x) = \beta_{late} \cdot x \tag{5}$$

(where x is the time an agent arrives late at an activity). β_{trav} is set to -6 ϵ /h, and β_{late} is set to -18 ϵ /h.

In principle, arriving early or leaving early could also be punished. There is, however, no immediate need to punish early arrival, since waiting times are already indirectly punished by foregoing the reward that could be accumulated by doing an activity instead (opportunity cost). In consequence, the effective (dis)utility of waiting is already -6 ϵ /h. Similarly, that opportunity cost has to be added to the time spent traveling, arriving at an effective (dis)utility of traveling of -12 ϵ /h. No opportunity cost needs to be added to late arrivals, because the late arrival time is already spent somewhere else. In consequence, the effective (dis)utility of arriving late remains at -18 ϵ /h. These effective values are the standard values of the Vickrey model

It would make sense to consider an additional punishment (negative reward) for leaving an activity early. This would describe, for example, the effect when there are, on a specific day, better things to do than to continue to work, but some kind of contract (e.g. shop opening hours) forces the agent to remain at work.

A fixed percentage of agents will re-plan its day plan with one of the behavioral modules. The currently implemented behavioral modules are route finding and time adjustment. Using route finding, agents try to find better routes, but do not change their departure times or the duration of activities. To find better routes, they make use of the events to calculate actual travel times and thus recognize jammed links. Using time adjustment, the departure times and activity durations are modified with the goal to optimize the individuals' plans score (30). Additional behavioral modules are conceptually clear, but not yet implemented: Activity re-sequencing would

change the order of activities (e.g. shopping after work instead of before work), while activity dropping would remove certain activities in an overloaded plan.

When re-planning, an agent keeps its original plan and modifies a copy of it. Thus, an agent collects more and more variants of plans he can perform. Each agent can remember a configurable number of plans. If a behavioral module generates an additional one, the plan with the worst score will be removed to store the new one.

Such a system with several different behavioral modules and adjusted scoring algorithms will react to a time-dependent toll by possibly re-arranging the complete day; in consequence, it goes far beyond DTA, which just does route adaptation.

The simulation is stopped when the agents' average score does no longer significantly improve.

SCENARIO SETUP

The chosen study area of Berlin and its surroundings covers an area of 150 x 250 km and has a population of about 6 million inhabitants. We focus on the urban area of Berlin; therefore this part of the region is represented with a much higher level of detail and accuracy than Brandenburg regarding network and demand.

The road network was originally developed by the planning department of the city of Berlin (Senatsverwaltung für Stadtentwicklung). It has been used for the city's forecast model representing the year 2015. Manual changes were necessary in order to exclude modifications of the road network planed until 2015. The final road network representation consists of more than 10,000 nodes and almost 30,000 links.

Nodes are described by their coordinates. Links are described by their from-nodes and to-nodes, and posses attributes like length, free flow speed, number of lanes, and capacity. These network attributes are sufficient for our queue simulation. Unfortunately, the number of lanes is not needed for traditional assignment, and in consequence the quality of the data is often poor. In addition, capacity is in fact just a calibration factor in static assignment, and may be quite unrelated to the "hard" capacity needed by the queue simulation. Both issues will be discussed in a bit more detail below.

The network has been used in Berlin with a scope of 24 hours. The demand is described by daily OD-matrices, which are based on traffic analysis zones (TAZ), and where the different matrices refer to different types of traffic (passenger, freight, ...). Such demand is assigned to the network using static assignment according to defined capacity speed functions.

A crucial attribute of a network link is its capacity, which is interpreted very differently by the aggregated model used by the planning department of Berlin and our multi-agent simulation. In our simulation, capacity is understood as maximum outflow of a link in a given time period, while the assignment model of the planning department does not treat capacity values as hard constraints. As is common, it uses suitable functions to relate capacity and flow with the resulting cost in terms of travel times. Thus, we had to adapt the theoretical capacity values that were the basis for a 24 hours static assignment. A factor was derived according to the fact that the daily traffic basically occurs in 12 hours of a day. In a second step, we converted the resulting theoretical 1-hour values used in static assignment into maximum values of outflow of a link in 1 hour. The maximum outflow of a link used in our simulation is double the 1-hour values used in traffic assignment. Additionally, the storage of a link is constrained. The storage of a link can be calculated as length times the number of lanes divided by the space a vehicle occupies in a jam (7.5 m). Unfortunately the number of lanes attribute is set to be one on all links of the original network, since the number of lanes is not necessary for static assignment. In our simulation we currently set the number of lanes to two in order to calculate maximum storage, but a better solution has to be found in the near future.

In order to speed up the scenario, the demand and the network capacities where scaled down to 10 % of the actual values.

RESULTS

The average score of all agents' plans gives usually a good overview of the iterations' progress. In the first iterations, the average score is very low as the system is far away from being relaxed. With ongoing iterations, the agents learn how to avoid traffic jams by choosing different routes or starting their trips at different times of day. Figure 2 shows the average score of the first 80 iterations. The improvement of the average score is enormously in the beginning, but slows down later as more and more agents find better times and routes for their plans. After iteration 50, the behavioral module for time adjustment is deactivated, while the behavioral module for route finding is deactivated after iteration 60. As can be seen in figure 2, the score improves slightly both times when a behavioral module is switched off. This can be explained by the reduction of the amount of re-planning agents. In the first few iterations, a high amount of re-planning agents is desirable to quickly move to a better solution than the initial one. But after some iterations, a too large amount of re-planning agents can lead to instabilities: When every re-planning agent searches for the fastest or shortest route from one activity to another, new traffic jams can be initiated as many of the agents will select the same link for similar route-sections. By switching off behavioral modules and thus reducing the amount of re-planning agents, the probability of such traffic jams is reduced, leading to shorter travel times for the agents and thus to a higher average score. After iteration 60, each agent selects in each iteration one of its remembered plans for simulation. Assuming a relaxed state was reached before iteration 60, this usually leads to a simulation of traffic in a relaxed network with small fluctuations as can also be observed in the real world.

Adjusting trip departure times and activity durations are the most efficient ways to get a relaxed system. Initially, all agents are assigned random start time for the first activity and random activity durations, each within a certain range of time. The range depends on the type of the activity. Each time an agent re-plans, the agent tries to optimize its possible score by re-allocating activity-durations (27). This leads to a differentiated distribution of trip departure times. Figure 3 shows the number of trip departures over the course of a day, in the upper part for the initially assigned times in iteration 0 and in the lower part for iteration 80, where the times were optimized during the iterations to nearly reach a relaxed system. The numbers of trip departures are furthermore differentiated between trips of plans having work or education as primary activity, and plans having other primary activities like shopping or leisure. It can be seen that the agents try to avoid traffic jams in the morning by leaving home earlier than initially assigned. Additionally, agents that do not have to work or go to school and thus are more flexible, try to avoid the evening rush hour by performing activities before or after the peak hour.

We have data from about 100 measurement stations in Berlin where the traffic passing by was measured. The counts are available in hourly slices, but not all measurement stations have values for every hour of a day.

We can compare these counts for each measurement station to the number of vehicles that travel across the corresponding links in our simulation during the time period of interest. Alternatively, we can calculate an average volume capacity ratio of all measurement stations based on the links' capacities. For this, we sum up the capacities of all links we have counts for in a specified hour. Next, we sum up the counts for those links. With these two sums, an average volume capacity ratio can be calculated for the specified hour. The same can be done for the number of vehicles on those links in the simulation. Figure 4a shows the two volume capacity ratios in comparison over the course of a day. Note how our system can trace the evolution of that number as a function of the time-of-day.

It can be seen that the average volume capacity ratio is generally lower in the simulation than it is in the real world, except during the morning and evening hours. The missing traffic between morning and evening can be explained with the lack of commercial traffic in the Kutter-Model. The overestimation of traffic during the peak hours may be explained with the input-data only containing tours but not complete day plans. Therefore, there is no temporal relationship between two tours of one person on the same day. It is possible and likely that the times the two activities are performed will overlap. Because of the missing information that one activity can only take place after another, there is currently no need to perform activities late in the day. Instead, the agents try to accomplish the activities during regular work-hours, starting in the morning.

For each measurement station, a relative error can be calculated for every hour data is available. The relative error is defined as the absolute difference between real world and simulated counts, divided by the real world counts. An average of the relative error over all measurement stations can be plotted. As can be seen in figure 4b the average relative error changes over the course of the day. It is relatively high during the night and

improves during the course of the day. The large error during the night can be explained by the fact that during the night, the divisor (real world traffic counts) is relatively small.

DISCUSSION AND FUTURE WORK

Our work has shown that it is possible to couple ABDG with multi-agent traffic simulations. But the results are not yet satisfying. While it is possible to re-use internal data from ABDG, the data has, at least in our case, some severe shortcomings. If data should be used from ABDG for multi-agent simulations, these shortcomings must first be recognized and then overcome. This can either be done by modifying the ABDG itself, or the internal data needs to be more thoroughly post-processed to make it suitable for multi-agent simulations.

A major shortcoming is that each agent in the simulation corresponds to a route, but not to a "real" person. This can be seen in the number of agents (7m agents compared to 6m inhabitants) as well as in the fact that every agent is only at home at the start and the end of a plan, but never in-between two activities (e.g. having lunch at home). This leads to missing temporal relationships between trips and too little traffic in the evening, as shown in chapter "Results". Combining two or more activity chains into one agent would reduce the number of agents, while at the same time it would increase the average complexity of a plan. The combination of several activity chains into one plan must be done carefully and needs some research first, as not every combination of activity chains has the same probability. But the fewer but longer plans might help to relax the pressure in the morning hours and might lead to an increased amount of traffic later in the day.

If ABDG is modified to include complete day plans, a huge step is made towards agent-based demand generation. Additionally, traditional DTA could make use of the improved ABDG when the traffic assignment is done for a limited time frame only and not for the whole day.

Some segments of the traffic, such as long distance traffic, tourists and business travelers, or commercial traffic, are missing. In principle, those segments could be handled by agent-based models similar to the one described in this paper. Alternatively, and arguably more pragmatically, one could handle those trips by adding single trips based on conventional OD matrices for those travel segments only. This is indeed what we intend to do for Berlin.

Our results have to be interpreted with regard to Berlin's special history. The partition of the city into two parts by the wall and the reunification led to a city having more than one center. Additionally, the behavior of some parts of the population (mainly those of older generations) still differs based on their origin and historical background. This requires special modifications of the behavioral modules and the algorithm used for scoring. The amount of modifications must yet be figured out.

Additionally, the data for the Berlin scenario must be further improved. Some attributes of the network provided by the planning department of the city of Berlin cannot be reconstructed or fully understood, while other attributes (like the number of lanes per link) are completely missing. We currently use heuristics to overcome these shortcomings, but having the correct values from the source of the data would clearly help to improve the results of the simulation.

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LIST OF FIGURES

FIGURE 1 The structure of activity chains generated by the Kutter-Model.

FIGURE 2 The agents' average score of the first 80 iterations.

FIGURE 3 The number of trip departures over the course of a day in iteration 0 (top) and iteration 80 (bottom), differentiated by the type of the primary activity of the corresponding plan.

FIGURE 4 Time-of-day dependant analysis of the simulation outcome.

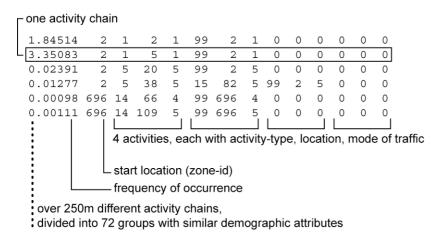


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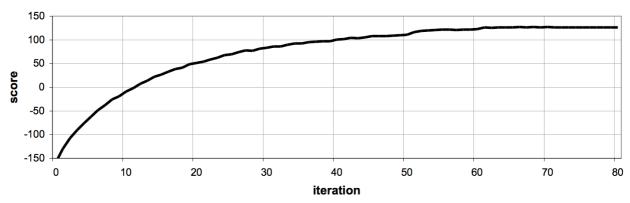
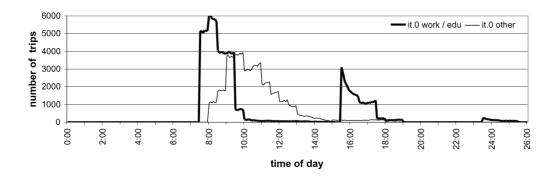


FIGURE 2 The agents' average score of the first 80 iterations.



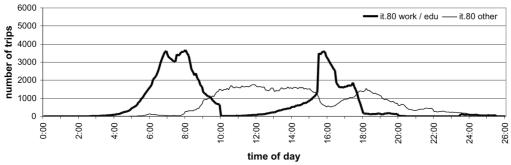


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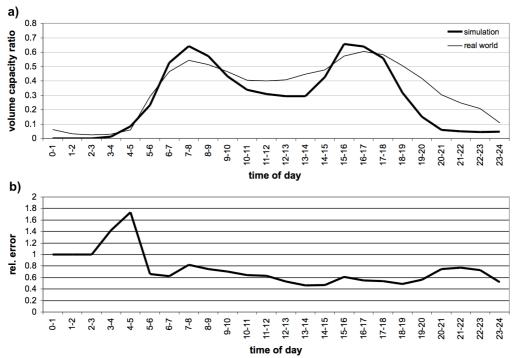


FIGURE 4 Time-of-day dependant analysis of the simulation outcome. (a) A comparison of average volume capacity ratios over the course of a day. (b) Average relative error when comparing real world counts with simulated volumes.